

Order Form

Three easy ways to order

Email or Fax: orders@cainc.com or (800) 366-1158

Call: (800) 225-0248
(Mon.–Thurs. 8:30 a.m.–6 p.m. and Fri. 8:30 a.m.–5 p.m. Eastern Time)

Mail: ATTN: CUSTOMER SERVICE DEPT.
Curriculum Associates, LLC
153 Rangeway Road
North Billerica, MA 01862-2013



Please Note: Only ORDERS can be sent to this address. Payments (from inside the US) need to be mailed to the address listed in the "Mailing Payments" section.

Order Information

Emailing and Faxing

You can email or fax your purchase order or order form with an authorized signature to the email address or number above. We ask that you SEQUENTIALLY NUMBER fax pages to ensure we process your complete order. Please DO NOT send a second copy by mail.

Mailing

You can mail your order to the address above. If you mail a confirming order, please mark boldly as CONFIRMATION to avoid duplication.

Canadian Orders

The prices quoted in this catalog are in US funds. For current pricing in \$CDN, visit our website. Invoiced totals are presented in Canadian and US funds. Credit card transactions are initially charged in US funds. Credit card provider banks convert to Canadian funds. Prices quoted are subject to conversion differential on credit card orders.

SUMMER ORDERS—PLEASE NOTE: We package and hold orders addressed to Canada in our warehouse between mid-June and late August. *If you wish to receive your order during the summer and someone will be available to receive the shipment, please indicate on your order.*

International Orders

The prices quoted in this catalog are in US funds. International customers must prepay. Please contact us for instructions.

Note: You will be responsible for any duty, customs clearance, and tax fees that may pertain to your order.

Bookstore Policy

Based on Curriculum Associates' corporate policy of September 2013, orders from bookstores and resellers are no longer accepted. This policy ensures our Sole Source Publisher and Supplier status remains intact, as required by our contracts with various entities.

Should your customers need additional information on Curriculum Associates' materials or help placing an order, our Customer Service Department may be reached at (800) 225-0248 or info@cainc.com.

SES Provider Policy

Order quantities for your near-term requirements, especially because most orders ship within 2–3 business days. We honor returns only up to 90 days after the invoice date

Mailing Payments

Inside the US please address to:

Curriculum Associates, LLC
P.O. Box 936600
Atlanta, GA 31193-6600

Please Note: Only PAYMENTS can be sent to this address. Orders need to be mailed to the address listed in the "Three easy ways to order" section.

Outside the US please address to:

Curriculum Associates, LLC
153 Rangeway Road
North Billerica, MA 01862-2013

Shipping

Most orders ship within 2–3 business days via UPS, FedEx Ground, parcel post, or truck. Sorry, no C.O.D.s. Need a speedy delivery? **US Only**—Call us with your merchandise total and we'll quote shipping charges for overnight or second-day delivery. F.O.B. North Billerica, MA.

Sales Tax

First-time orders from a tax-exempt school or organization must include a copy of its sales tax exemption certificate.

Returns

Success is guaranteed! Agree that any print program you buy meets your expectations in every way, or you may return it for a prompt and courteous exchange, credit, or refund. Except for materials sold on a non-refundable basis, purchaser may return purchased materials with pre-approval from Customer Service within 12 months of purchase. Please examine your order upon receipt.

Before returning material, call the Customer Service department (1-800-225-0248) for return authorization. When returning material, please include your return authorization number and the return form found on the CA website. We do not accept returns on materials that have been used and/or are not in "saleable condition," and individual components of kits or sets including but not limited to BRIGANCE® Kits, Ready® student and teacher sets, and Ready Classroom Mathematics student and teacher sets. For more information about the return policy, please visit CurriculumAssociates.com/Support/Shipping-and>Returns.

For returns from the US please address to:

ATTN: RETURNS DEPT/WAREHOUSE Curriculum Associates, LLC
1 Distribution Center Circle
Unit 200
Littleton, MA 01460

For returns from Canada please address to:

The UPS Store
Attn: Returns Department
3-1750 The Queensway
Suite 200
Etobicoke, ON M9C 5H5

If you receive a damaged shipment, keep all original packaging and call our Customer Service Department for special instructions and assistance.

Web/Software Programs

If you are dissatisfied with any of our software or web-based programs in any way during the lifetime of your contract, you may, upon request, return it for a pro-rated exchange, credit, or refund for the remaining time left on the subscription.

